

# SAN RAMON CITY REPORT



Fall 2015

## San Ramon Police on Social Media

Over the last month, the San Ramon Police Department (SRPD) has taken the plunge into the world of Social Media. Representatives from SRPD have been interacting with the residents through the Nextdoor web site ([www.nextdoor.com](http://www.nextdoor.com)) since October of 2014, but now, there are several additional paths of communication through social media. To better connect, communicate and keep the citizens of San Ramon informed, SRPD debuted their official Facebook page on August 5th. The very next week, the official SRPD Twitter feed kicked off using the twitter account @sanramonpolice ([www.twitter.com/sanramonpolice](http://www.twitter.com/sanramonpolice)).



The primary goal for the Police Department's involvement in social media is to ensure those who live in, and visit, San Ramon, stay informed by providing them with up-to-date tips on crime prevention, crime trends, emergency preparedness, traffic hazards and other information which will help maintain the quality of life expected in San Ramon.



Also, the San Ramon Police Department is now utilizing Nixle for emergency notifications during critical incidents, natural disasters or any type of significant event where public assistance is needed. Nixle will give us an avenue to send text message style notifications to the personal cell phone of anyone who opts into our notification system. If you are interested in receiving these notifications from the San Ramon Police Department, there are several ways to register for the program. The easiest way is by simply texting your San Ramon zip code to 888777. That is all you need to do. You will automatically be registered in the distribution



database and begin to receive emergency notifications whenever we send them out. If you prefer, you can also visit [www.nixle.com](http://www.nixle.com) to create an account and register.

For more information on our social media feeds, Nixle, and how to better connect with your Police Department, check out the San Ramon Police Department web page at [www.sanramon.ca.gov/police](http://www.sanramon.ca.gov/police).

**San Ramon Police Lieutenant Denton Carlson is available via email at [dcarlson@sanramon.ca.gov](mailto:dcarlson@sanramon.ca.gov) if you have any questions.**



CITY OF SAN RAMON  
STREET SMARTS  
925-973-2581

As students prepare for the new school year, we want to ensure the greatest level of safety for everyone. Drivers should always:

- Adhere to the 25 mph zone, slow down and obey all traffic laws and speed limits.
- Comply with local school drop-off and pick-up procedures.
- Refrain from unloading children at locations across the street from the school.
- Avoid stopping or double parking on crosswalks to let children out of the car.
- Prepare to stop for a school bus when overhead yellow lights are flashing.
- Cross the street in the crosswalk only.
- Watch for children walking or biking to school when backing out of a driveway and in areas near a school.
- Forgo the use of cell phones.

## Interested in helping catch criminals in your City?

The San Ramon Police Department has a program in their arsenal of crime prevention strategies called **Citizen's View**. This crime prevention and investigative tool is a confidential registry of privately owned cameras located within the City of San Ramon. The San Ramon Police Department is encouraging residents and businesses who have security surveillance cameras to register their systems with the Police Department.

Registration is completely voluntary and the San Ramon Police Department **WILL NOT** have direct access into your surveillance system. We are looking for businesses and residential homes that are equipped with security surveillance systems and owners that are willing to assist us in apprehending those involved in criminal activity. Again, the San Ramon Police Department will not have direct access to the video footage but by registering in *Citizen's View*



our Officers and Detectives will be aware that a camera does exist, and that evidentiary footage may be available in an area where a crime occurred. If our personnel know there is a camera in the area, they will contact the owner of the surveillance system and request permission to view the images captured by their system. It is very possible, video evidence may exist which could help us solve a crime and capture a suspect.

Do your part and help make your neighborhood as safe as possible, register your video surveillance system in **Citizen's View** today!

For more information and to register, go to [www.sanramon.ca.gov/police/citizensview.htm](http://www.sanramon.ca.gov/police/citizensview.htm). The registration process is easy, simply fill out the online form and click submit. After your form is submitted, a member of the San Ramon Police Department will contact you to verify your information. From that point, your address and contact information will be entered into the **Citizen's View** registry. You can also print out the registration form and mail the completed form to the San Ramon Police Department at 2401 Crow Canyon Rd, San Ramon, CA, 94583.

*If you have any question about the Citizen's View program, please email San Ramon Police Lieutenant Denton Carlson at [dcarlson@sanramon.ca.gov](mailto:dcarlson@sanramon.ca.gov).*



## PG&E Pipeline Pathways Program – A Message from PG&E

Pacific Gas & Electric (PG&E) is working every day to ensure that the millions of customers we serve have the safest and most reliable gas system in the nation. In addition to making sure that the pipeline is operating safely, in every community we are also looking at the area above and around the natural gas transmission pipelines to be certain that firefighters and our own emergency response crews have immediate access to the pipeline in the event of an emergency or natural disaster.

When trees, tree roots, and bushes are located too close to a gas transmission

pipeline, they can threaten safety because they can block emergency access for firefighters and can prevent our crews from performing important safety work. Tree roots also pose a safety risk because they can damage the protective coating of underground pipelines – leading to corrosion and leaks.

PG&E's vegetation crew is scheduled to begin gas safety work this fall along San Ramon Valley Boulevard, Old Ranch Road, and Dougherty Road. Our crews will be replacing trees or bushes that are located too close to the pipeline, and restoring the area.

If you have any questions about this project, please contact: Greg Gillis, Sr. Customer Impact Specialist (Community Gas Safety), at (415) 815-7286 or by email at [greg.gillis@pge.com](mailto:greg.gillis@pge.com).

For more information about our ongoing gas safety work, please visit our website at [pge.com/GasSafety](http://pge.com/GasSafety) or call the PG&E Land Management Department at (877) 259-8314.

*Thank you for your patience and cooperation as we work together to make our communities safer.*

# What is my flood risk?

Residents should be aware of their flood risk...the Federal Emergency Management Agency (FEMA) publishes Flood Insurance Rate Maps (FIRMs) that delineate flood zones in the City. Areas designated as zone "A" or "AE" are estimated to have a 1% chance or greater of being flooded every year. Your mortgage lender may require you to purchase flood insurance if your property is located in one of these zones. Regardless of your property's proximity to the flood zone, it is encouraged that you obtain flood insurance.

## Protect yourself

Protect your property from flood damage by ensuring adequate drainage paths around your home; elevating electrical panels, furnaces, water heaters, and appliances; and moving essential items and valuables to upper floors.

Do your part to keep our creeks and drainage system functioning by keeping leaves, trash, and debris away from storm drain inlets. If you see an area that is at risk of flooding from a clogged storm drain inlet, down tree, or flooded roadway, contact our Public Services Department at 925-973-2800 or Police dispatch at 925-973-2779 after hours.

## What is the City doing to reduce my flood risk?

The City's on-going participation in FEMA's Community Rating System (CRS) Program helps San Ramon property owners reduce their risk from flooding and provides a flood insurance premium discount. Under



this Program, the City performs activities such as:

- Maintenance of storm drain inlets, pipes, and creeks
- Enforcement of the City's floodplain management ordinance
- Outreach to residents, lenders, insurance agents
- Assistance in determining flood zones and reading FIRMs

By performing these annual activities, FEMA has awarded the City a CRS Class rating of 6, which provides residents up to a 20% discount on their flood insurance premiums, which should be incorporated into your insurance quote.

*For more information about the CRS Program, flood risk, flood insurance, or flood zone determination, visit FEMA's websites at [www.floodsmart.gov](http://www.floodsmart.gov), [www.fema.gov](http://www.fema.gov), [msc.fema.gov](http://msc.fema.gov), or contact City staff at 925-973-2670.*



## Free Sustainability Workshop

Thursday, October 22, 2015

6:30 p.m. – 8:30 p.m.

**Where: West Meeting Room ❖ Dougherty Station Community Center  
17011 Bollinger Canyon Road**

**T**he City is hosting a free workshop called “Sustainable Citizen.” This fun, exciting, and informational class is designed to teach simple and effective ways to incorporate sustainable practices into your everyday life. Topics covered include: “Zero Waste”, climate change, water conservation, and energy efficiency. This is the second Sustainable Citizen workshop in San Ramon. The first workshop was held on July 21st and was attended by 32 people.



The instructor, Todd Sutton - aka “The Waste Sleuth” - is an expert with over 20 years in the environmental field. He has appeared on national television including the Discovery and History channels. For more information on Todd, visit [www.WasteSleuth.com](http://www.WasteSleuth.com).

The Sustainable Citizen class is free, but registration is required and space is limited. To register, please go to [www.sanramonrecguide.com](http://www.sanramonrecguide.com) and search for barcode #97235.

## Commute Incentives for San Ramon Residents

**T**he City of San Ramon, in concert with 511 Contra Costa provides commute incentives to commuters who travel to and from Contra Costa County.

■ **511 Contra Costa - Drive Less Commuter Incentive Program**

Get \$50 just to try another way to get to work, such as bike, walk, take transit or carpool.

■ **Vanpool Incentive Program**

Get reimbursed 50% for joining a vanpool for the first three (3) months or start a new vanpool and you could be eligible for a \$1,000 driver bonus.

■ **Student Transit Ticket Program**



FREE public transit tickets as an alternative to driving your student(s) to school. Each student is eligible to receive two (2) 12-ride County Connection transit tickets. This offer is available with a maximum of 3 students per household while supplies last. The application is available on the City’s homepage [www.sanramon.ca.gov](http://www.sanramon.ca.gov).

Whether it is one day a week or five days a week, you are making a difference to help improve air quality and to reduce traffic congestion by driving less and using a commute alternative.

For more information regarding these commute incentives, please contact the Transportation Division at 925-973-2650 or visit [www.sanramon.ca.gov/transp/tdm.htm](http://www.sanramon.ca.gov/transp/tdm.htm).

Remember.....the San Ramon Transit Center is located on Executive Parkway, and the Bark and Ride Lot is located on 1120 South Wedgewood Road. These Park & Ride lots provide parking, so you can meet your carpool, vanpool or take transit.

# Developing a Sustainable Sports Field Maintenance Program

The City of San Ramon developed a sports field maintenance program in order to maintain high quality, safe playing fields in San Ramon as demand for field use continues to increase. The goal is to improve the sustainability and overall health of the sports fields, manage scheduled use and unscheduled periods, implement effective maintenance strategies to help counter high use of the fields and preserve the quality of the fields and valuable community assets for years to come.

The City's sports fields are maintained by parks maintenance staff with support from a specialized sports field crew. The maintenance plan on the sports fields includes regular aeration, fertilization, and pest control measures, which provides for healthier turf. The irrigation is meticulously monitored and repaired as needed. Drought water management



and conservation strategies are currently implemented and overall, the City has achieved over 25% water reduction.

The City of San Ramon schedules over 50,000 hours of use on the sports fields annually by the 8 local San Ramon non-profit

youth sports leagues. The City of San Ramon is very proud of the relationship it has built with sports field users and recognizes that organizations like these are providing vital services to create a well-rounded healthy community.

## Don't "Leaf" it in the Street

Keeping San Ramon's streets clean is a big job for the street sweepers, especially in the fall when trees drop their leaves. Residential streets are swept twice per month to keep curb gutters and storm drains clear and prevent the accumulation of rainwater. You can find your scheduled street sweeping days on the City website: [www.sanramon.ca.gov/publicsvc/street-A.asp](http://www.sanramon.ca.gov/publicsvc/street-A.asp). Additional unscheduled sweeps are made as needed during the leaf season in areas with high leaf



accumulation. Please help the street sweepers by not parking in the street on your scheduled sweeping days and by not putting leaves from your yard into the street.

Leaves that fall on your property should be placed into your green waste cart for weekly collection. You can receive a second green waste cart at no additional charge by contacting Waste Management at 925-837-3356. Leaves also make great compost. Visit [www.sanramon.ca.gov/recycle/compost.htm](http://www.sanramon.ca.gov/recycle/compost.htm) to learn how to make your own compost in your backyard and to purchase a home composting bin at a discount.



City of San Ramon  
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San Ramon, CA 94583  
(925) 973-2500

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OCTOBER – DECEMBER 2015 EVENTS

OCTOBER 2015

California Woman Suffrage 1870-1911 Exhibition  
October 1 - November 21  
Forest Home Farms Historic Park

Monkey See, Monkey Do! Family Friendly Improv\*  
October 4  
Dougherty Valley Performing Arts Center

Wilson Phillips\*  
October 11  
Dougherty Valley Performing Arts Center



Oktoberfest\*  
October 17  
Forest Home Farms Historic Park

Bedtime Theater: Goofy-Spooky Halloween Magic Show\*  
October 23  
San Ramon Community Center

Lady K & the Kings of Swing: Bewitched, Bothered & Bewildered\*  
October 24  
Dougherty Valley Performing Arts Center

Parks Make Life Better Clean-up Day\*  
October 24  
Crow Canyon Gardens

San Ramon Symphonic Band - Favorites\*  
October 25  
Dougherty Valley Performing Arts Center

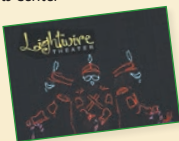
NOVEMBER 2015

The Official Blues Brothers Revue\*  
November 6  
Dougherty Valley Performing Arts Center

Night at the Improv: Holiday Huzzah!\*  
November 14  
Front Row Theater

City Reads Author Event: Garth Stein  
"The Art of Racing in the Rain"  
November 17  
Dougherty Valley Performing Arts Center

Lightwire Theater: A Very Electric Christmas\*  
November 27  
Dougherty Valley Performing Arts Center



DECEMBER 2015

San Ramon Community Theatre: A Christmas Carol\*  
December 4-20  
Front Row Theater

Bishop Ranch Tree Lighting  
December 4  
Bishop Ranch 1 Plaza -  
6111 Bollinger Canyon Road

Bah Humbug! 5K Run & Walk\*  
December 5  
San Ramon Community Center

Blackhawk Chorus Holiday Concert\*  
December 5  
Dougherty Valley Performing Arts Center



Motu'aina : A Lei for Christmas\*  
December 6  
Dougherty Valley Performing Arts Center

San Ramon Valley Dance Academy: Impression of the Nutcracker\*  
December 12-13  
Dougherty Valley Performing Arts Center

Holiday on the Farm with Holiday Tours of the Glass House Museum  
December 12  
Forest Home Farms Historic Park

San Ramon Symphonic Band: Horns for the Holidays\*  
December 18  
Dougherty Valley Performing Arts Center

Bay Area Children's Theatre: Chitty Chitty Bang Bang\*  
December 19-20  
Dougherty Valley Performing Arts Center

Nature's Holiday Decorations & Holiday Tour of the Glass House Museum  
December 19  
Forest Home Farms Historic Park

San Ramon Community Chorus: Holiday Magic\*  
December 20  
San Ramon Community Center

\*These events require registration or ticket purchase.

For more information, please visit [www.sanramon.ca.gov/parks](http://www.sanramon.ca.gov/parks) or call 925-973-3200.

Contact Information

City Council

- Bill Clarkson, *Mayor*
- Harry Sachs, *Vice Mayor*
- David E. Hudson, *Councilmember*
- Philip G. O'Loane, *Councilmember*
- Scott Perkins, *Councilmember*
- City Council ..... 973-2530
- City Manager ..... 973-2530

Department Services

- Building ..... 973-2580
- Business License ..... 973-2510
- City Clerk ..... 973-2539
- Economic Development ..... 973-2554
- Human Resources ..... 973-2523
- Engineering ..... 973-2670
- Passport Services ..... 973-2539
- Parks & Community Services ..... 973-3200
- Planning ..... 973-2560
- Police ..... 973-2700
- Public Services ..... 973-2800
- Transportation ..... 973-2650

Facilities

- Alcosta Senior & Community Center ..... 973-3250
- Dougherty Station Community Center .... 973-3200
- Dougherty Station Library ..... 973-3380
- Dougherty Valley Aquatic Center ..... 973-3335
- Dougherty Valley Performing Arts Center.. 973-3343
- Permit Center..... 973-2574
- San Ramon Community Ctr & Central Park .. 973-3200
- San Ramon Library ..... 973-2850
- San Ramon Olympic Pool ..... 973-3240

[www.sanramon.ca.gov](http://www.sanramon.ca.gov)